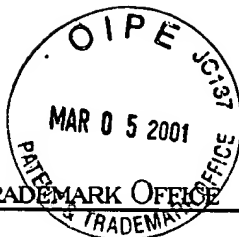


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UNITED STATES PATENT AND TRADEMARK OFFICE

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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/746,396	12/21/2000	Venson M. Shaw	12424RRUS01P

CONFIRMATION NO. 3361

23559

MUNSCH, HARDT, KOPF & HARR, P.C.
INTELLECTUAL PROPERTY DOCKET CLERK
1445 ROSS AVENUE, SUITE 4000
DALLAS, TX 75202-2790

FORMALITIES LETTER



OC000000005728128

Date Mailed: 02/02/2001

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is missing.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 130.

*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center
Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

03/08/2001 AGOITOM 00000091 09746396

01 FC:105

130.00 OP



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Venson M. Shaw, et al.

Serial No.: 09/746,396

Filed: December 21, 2000

For: SYSTEM AND METHOD OF
PERSONALIZING COMMUNICATION
SESSIONS BASED ON USER BEHAVIOR

Art Unit: 2642

Examiner: TBD

**RESPONSE TO NOTICE TO FILE
MISSING PARTS OF NONPROVISIONAL APPLICATION**Director of the U.S. Patent and Trademark Office
Washington, D.C. 20231
Box: Missing Parts

Dear Sir:

In response to the Notice to File Missing Parts of Nonprovisional Application - Filing Date
Granted mailed February 2, 2001, Applicants submit herewith:

1. Return copy of Notice to File Missing Parts of Application - Filing Date Granted;
2. Executed Declaration and Power of Attorney for Venson M. Shaw, et al.;
3. Check in the amount of \$130.00; and
4. Return Receipt Postcard.

The Commissioner is hereby authorized to credit any overpayment or charge any additional fees
to Deposit Account 13-4900.

Respectfully submitted,

Wei Wei Jeang
Reg. No. 33,305

Date:

3/2/2001

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Telephone: (214) 855-7510
Facsimile: (214) 978-4340

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the
United States Postal Service as First Class Mail in an envelope
addressed to Director of the U.S. Patent and Trademark Office,
Washington, D.C. 20231, Box: Missing Parts, on the date below.

Vikki R. Colvin

Date

3-2-01